NRCPR/Get With The Guidelines®-Resuscitation
Customer Teleconference and Webinar

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Agenda

• Welcome and Objectives of the Call
• Brief Overview of Changes to NRCPR
• Customer Support
• New Data Collection Tool
• Patient Management Tool™ Demonstration
• Q&A
• Wrap Up and Next Steps
Today’s Objectives

• Provide current information regarding what the transition from NRCPR to Get With The Guidelines® - Resuscitation means to you and your hospital
• Demonstrate the Patient Management Tool™
• Answer questions you may have related to the several communications you received in the past week about the changes in the NRCPR Program
• Provide a preview of next steps, including provisions for safeguarding your data throughout the transition
NRCPR continues.

• Over 180,000 cardiac arrest events reported to date
• An American Heart Association program
• The only national registry for in-hospital resuscitation events
• Providing data that has resulted in discoveries and publications in major journals
NRCPR continues.

- AHA is not continuing with Digital Innovations as its data management vendor
- AHA’s new data management vendor is Outcome (Outcome Sciences, Inc.)
- You can continue to participate in NRCPR quite easily
  - Collect the same data and submit through Outcome’s web-based platform
  - Run the reports whenever you need them using filters you select
- Date of the switch is October 1, 2010
NRCPR continues...

• And is being renamed *Get With The Guidelines®-Resuscitation* to reflect its merging with AHA’s national powerhouse of Quality Improvement Programs

• Has always been and continues to be the American Heart Association’s in-hospital cardiac arrest registry
AHA Get With The Guidelines®-Resuscitation

• Same benefits of AHA NRCPR program, plus several new offerings and features
  – Existing clinical support team plus nationwide network of AHA Quality Improvement professionals
  – Science Advisory Board with renowned science experts who created NRCPR
  – New web-based data collection platform
  – Access to expanded training and support including online toolkit, webinars and teleconferences
Beginning October 1, 2010, the only way for a hospital to participate in and contribute data to the Get With The Guidelines®-Resuscitation Program (formerly known as NRCPR) is to do so through the use of the Get With The Guidelines®-Resuscitation Patient Management Tool™, powered by Outcome.
AHA Get With The Guidelines®-Resuscitation

• Release of the updated 2010 AHA Guidelines for CPR and ECC published this Fall
• Members are actively engaged in the process
• Continued participation ensures your hospital is aligned with the most up to date evidence based resuscitation recommendations
Transition information for NRCPR customers:

www.heart.org/getwiththeguidelinesresuscitation

• Announcement letters from Science Advisory Board Chair
• Frequently Asked Questions
• Welcome kit (available by the end of this week)
  – Program Overview
  – Patient Management Tool Overview
  – Participating Hospital Agreement
Customer Transition Teleconferences and Webinars:

- July 29
- August 4
- August 11
- August 18

GWTG – Resuscitation PMT trainings will be announced in September
AHA Get With The Guidelines®-Resuscitation

- Clinical Support
- Participant web site
- Ongoing training options
- Monthly user's group forum meetings and activities
- Access to local and comparison data
- Twenty-four hour access to local data
- Ability to generate customized data reports
- Nationally known resuscitation experts that review and update the data elements and POCE with the latest AHA Resuscitation Guidelines
AHA Get With The Guidelines®-Resuscitation

• A nationwide network of Quality Improvement professionals, ready and willing to assist hospitals
• Same data elements and data definitions with new easy to use data entry screens
• Real time comparison reports with report generator that will allow each facility the freedom to determine date ranges, filter data to be reported and choose of comparison groups.
• The opportunity to be honored through a recognition program for GWTG-Resuscitation hospitals that are performing at specific benchmark levels
Introduction to Outcome Sciences, Inc.
About Outcome

• Formed as spin-off of Harvard affiliated laboratory in 1998
• **Mission: Scientific/ Information based solutions that measure and/or improve safety, effectiveness, and quality of healthcare**
• Specialized and scalable technology (patented or patent pending)
• Approximately 150 professionals in Cambridge, MA and Geneva, Switzerland
• **Leading provider of patient registries based on number of sites, patients, data collected**
• Agency for Healthcare Research and Quality (AHRQ) designated DEcIDE Research Center
• Work with multiple organizations—specialty societies, boards, hospital networks, state and federal government, industry
• **Thousands of organizations and users across the care continuum**
Outcome Experience

- **The largest number of real-world programs**
  - >38 therapeutic areas
  - >150 research and quality reporting registries and programs

- **The largest number of provider organizations participating in quality benchmarking**
  - Thousands of hospitals and physician practices

- **The largest number of patients enrolled**
  - Patient accrual: >800,000 patients each year
  - Total patients enrolled: >6 million
  - Electronic CRFs received: >10 million
Outcome Experience

- **Outcome Sciences has years of experience in managing the collection of clinical data at the point of care**
- Automate data capture whenever possible
- Apply edit checks to insure high quality and complete data capture
- **Benchmark reporting to maximize the use of information for hospitals and physicians to improve the quality and safety of patient care**
- Calculate “measures” to apply accurate numerator and denominator inclusions and exclusions
- Securely report to external agencies
- **Fully back-up and audit the entire process**
- Joint Commission certified vendor (core measures and certifications)
- CMS qualified vendor for hospital and physician programs
- CMS PQRI and ePrescribing incentive programs
Sr. Editors: Drs. Richard Gliklich and Nancy Dreyer, Outcome DEcIDE Center

Collaborative effort with broad multi-stakeholder involvement

- Duke University EPC
- CMS Coverage and Analysis Group
- 39 contributors from industry, academia, health plans, physician societies and government
- 35 invited peer reviewers and public comment, including OCR, OHRP, IOM among others

Print and PDF copies available free of charge. at http://effectivehealthcare.ahrq.gov
Serving multiple health care sectors focused on research and quality measurement

- Providers
  - >1500 contracted healthcare organizations
  - Multiple Associations: American Heart Association (AHA); American Association of Neurological Surgeons (AANS); American Orthopaedic Association (AOA); American Association of Oral and Maxillofacial Surgeons (AAOMS); American Society of Reconstructive Microsurgery (ASRM); American Board of Neurological Surgeons (ABNS); American Society of Plastic Surgeons (ASPS); American College of Rheumatology; American Pharmaceutical Association Foundation; Surgical Quality Alliance
Serving multiple health care sectors focused on research and quality measurement

• Government
  ▪ Agency for Healthcare Research and Quality (AHRQ)
  ▪ Centers for Medicare and Medicaid Services (CMS)
  ▪ Centers for Disease Control (CDC)
  ▪ National Institute for Health and Clinical Excellence (UK)
  ▪ State Quality Improvement Organizations
  ▪ Indian Health Services
  ▪ Departments of Public Health in ~20 states with active programs in: Alabama, Connecticut, Louisiana, Massachusetts, Minnesota, Mississippi, New Jersey, Washington, Wisconsin, Wyoming
Hospital Quality Programs

• *The Joint Commission Core Measures*
  – pneumonia, heart failure, acute myocardial infarction, SCIP (surgical care improvement program), childhood asthma, pregnancy, Outpatient measures (chest pain, AMI), stroke, VTE (venous thromboembolism)

• *The Joint Commission Certifications*
  – stroke, heart failure, diabetes

• *CMS – Centers for Medicare and Medicaid Services*
  – Meaningful Use – (Certified) Quality Reporting Module
  – RHQDAPU - Reporting Hospital Quality Data for Annual Payment Update
  – Carotid Artery Stenting – certification

• *American Heart Association – Get With the Guidelines Program*
  – Stroke, Heart Failure

• *American College of Cardiology*
  – ACTION Registry – GWTG – Acute Coronary Syndrome
Patient Management Tool™
Demonstration
Questions?
In Summary:

• AHA has selected Outcome as its new data management vendor.

• You can easily continue to participate in NRCPR by signing a Participating Hospital Agreement.

• You will continue to collect the same data and now able to run reports whenever you need them using filters.

• Your data will remain completely safe.

• You will have the ability to take advantage of a national recognition program.
USNWR Best Hospitals Edition Achievement Recognition Ad
What’s next?

• Welcome Kit
  – Program Overview
  – Patient Management Tool™ Overview
  – Participating Hospital Agreement

• Demonstration calls August 11 and August 18

• Bookmark the web site
  [www.heart.org/getwiththeguidelinesresuscitation](http://www.heart.org/getwiththeguidelinesresuscitation)

• Email or call us with your questions
Thank you!